

LEARNING COMMONS BACKGROUND AND PHASE 2 OVERVIEW

LIBRARY & LEARNING MARCH/APRIL 2025

Vision and Overview



2019-20

Library of the Twenty-First Century" / "Library of the Future" + strategic planning Digital and Physical Learning Commons concepts



2021–22

Investigate the literature, themes, and models for Learning Commons

Navigability, student success, staffing needs, university priorities, transformative change moving concept forward Alignment with strategic plan, Equity 2030 & Armstrong II Provost requested deep engagement with potential partners

2022 - 23

Workgroup

recommended



2023-24

Presented to Expanded Cabinet for approval to move to phase 2. Completed Library Master Plan.

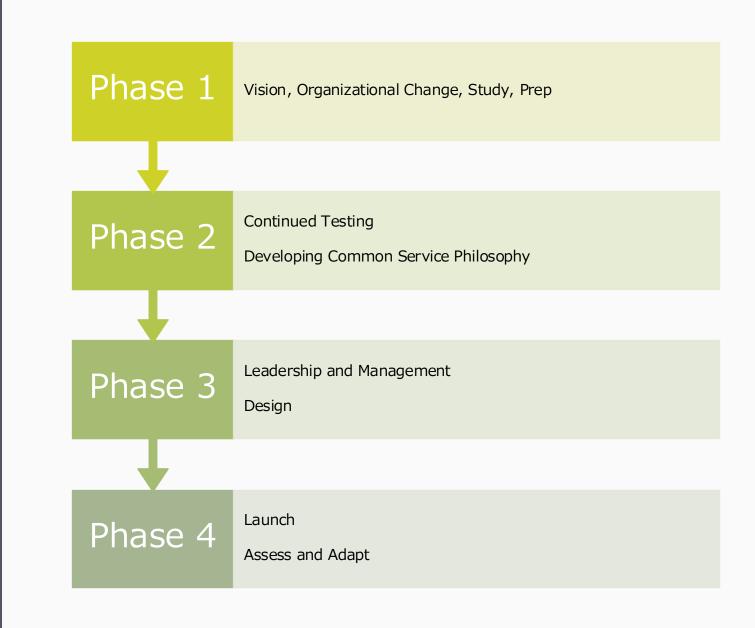
Writing Center and IT Solutions locations on the 1st floor of the library.



2024-25

Moved Tutoring to 1st floor, moved IT to shared space with Reference Worked on mission, MOU, triage, technology, etc.

Phased Plan



Phase 2:

Workgroup Organization



Operations Group: Current first-floor, "core" service providers



Planning Group: Ops + Primary Partners



Digital Learning Commons Workgroup (spring 2024)

Armstrong Hall Executive Committee (spring 2024)



Armstrong Hall Learning Environment, Community, and Shared Spaces Focus Group (spring 2024)



Armstrong Hall Student Services Focus Group (spring 2024)



Phase 2 Summary

- Vision and Mission
- Physical and Service Changes (completed and proposed)
- Library Master Plan
- Triage Desk Model and Implementation
- Communications Mechanisms: Physical and Digital



Phase 2 Summary: Mission and Vision

Mission: The Learning Commons inspires information- and help-seeking behaviors through coordinated academic service points.

Vision: The Learning Commons transforms the culture of learning, development, and growth by normalizing collaborative and help-seeking academic behaviors.

PHASE 2 SUMMARY: LIBRARY MASTER PLAN (SPRING 2024)

MEMORIAL LIBRARYCurrent CultureFuture Culture (with Student Success Services)ReactiveAnticipates NeedsTransactional & "Stuff" FocusedAnticipates NeedsLibrary Ownership of SpaceShared Ownership of Space (empowering)Individual Going "Extra Yard"
"Yes, but..."Collective Going "Extra Mile"
"Yes, and ..."Traditional & Inflexible
Haphazard
Uncoordinated
Tiered TreatmentInnovative & NimbleIntentional
All In Synch
Equal Treatment

Phase 2 Summary: Examples of Physical and Service Changes

CAS tutoring and IT assistance on main floor

URC on second floor with renovated multipurpose area

Southwest Corner regularized as multipurpose space

Lincoln Statue Learning Space

Deselection of many collections in process

Data Visualization/GIS Computer Stations

Copy Shop Closure



Phase 2 Summary: Triage Desk Proposed Model

Combine Reference and Circulation into "Ask Us" Triage Desk

•The obvious and confident choice for students seeking academic assistance in library.

•Sorts and prioritize inquiries, refers patrons to correct departments, answers quick questions, assists with checkins, schedules appointments, handles material loans.

•Training, supervision managed by Library Services

•Implementation of tech tools for ticket creation, referral communication, appointment booking across partners.

Phase 2 Summary:

Proposed

Partners

•Library Services	
•CAS	
•IT Solutions	
• MavPASS	
Referral – final name TBD	
•Accessibility Resources	
•Athletics	
•Honors Program	
•TRIO SSS	
•URC	
•Student Success Services	
•University Advising	

- •Career Development Center
- •Counseling Center
- Diversity, Equity, and Inclusion
- •Learning Communities

Phase 2 Summary: Proposed Regular Semester Hours

Triage Desk

- Sun: 11 am-midnight
- M-Th: 8 am-midnight
- Fri: 8 am-6 pm
- Sat: 10 am-6 pm
- When Library is Open

Core

- Sun: 1 pm-7 pm
- M-Th: 9 am-7 pm
- Fri: 9 am–1 pm
- CAS, Reference, MavPASS, IT

Referral – Final name TBD

- Normal Business Hours
- Remaining Partners

Phase 2 Summary: Communications Mechanisms

Public Facing

- Library Web Page
- Digital Learning Commons Web Page
- Program/Department
 Pages

Student Facing

- Navigate 360 or workday student
- TracCloud
- MavLife or equivalent

Back of House

- Navigate 360 or workday student
- IT Solutions Workflows
- Library Services Workflows

Phase 2 Discussion:Your input will help shape ourApril/May presentations

How can these ideas to better serve students, and one another, be improved upon?

https://link.mnsu.edu/b1m

